



Tackling Antisocial Behaviour (ASB) and crime on the Cambridge Road Estate (CRE)



Kingston Council is delighted that the planning application for Phase 1 of the regeneration has been approved. We know that the CRE looks and feels different now that some of the blocks are becoming empty, prior to demolition.

We are aware that some residents are affected by Antisocial Behaviour (ASB) on the Estate. We understand the devastating impact that ASB can have on the lives of individuals, families and communities if it is not dealt with appropriately. We want to improve how we work with you to try and identify and better respond to these issues.

This newsletter looks at how we can work together to tackle ASB.



Antisocial behaviour is any act that causes or is likely to cause harassment, alarm or distress to one or more persons.



Before



After

Difficulty reading this document?

If you would like this information in large print or the support of a translator to access it in another language, please contact the Customer Services Centre on **020 8547 5003**.

We cannot tackle these issues alone. ASB covers a wide range of issues that often need input from different departments and agencies. We also need help from residents to identify when and where ASB is happening.

With your help, we can better understand what is happening and can work with partner agencies such as the police to take appropriate action to deal with offenders. This may include taking action in relation to any breaches of a tenancy agreement and working with the police to take enforcement action where appropriate.



Before



After



Important contact details and how to report

Reporting antisocial behaviour to Kingston Council is easy:



By telephone: You can report ASB to Kingston Council's contact centre on 020 8547 5003.



Online: You can report ASB to the Council online at

<https://www.kingston.gov.uk/policing-community-safety/antisocial-behaviour/2>.

Other contacts

Team Leader, Godfrey Hamilton:



godfrey.hamilton@kingston.gov.uk



020 8547 5000

Antisocial Behaviour (ASB) Officer, Charlie Aitken:



Charlie.Aitken@kingston.gov.uk

High risk ASB can be reported to Charlie.



Your local Police Safer Neighbourhood Team would also like to hear more from residents of the Cambridge Road Estate regarding ASB and crime. A representative from the team said:

We understand that not everyone feels comfortable contacting police directly. We urge those who do wish to contact us to do so, either via 101, online (<https://www.met.police.uk/ro/report/asb/asb/report-antisocial-behaviour/>) or by email to our Norbiton Mailbox Norbiton.SNT@met.police.uk.

Those who wish to remain anonymous can submit information via Crimestoppers on 0800 555 111 or report it via the Crimestoppers website at <https://crimestoppers-uk.org/>. Your local team will not know who you are.

Please, also contact us if you'd like to join us for a day on the Cambridge Road Estate and see what we do on an average day. We look forward to working closely with our local residents in the future.



Remember

Always call 999 in an emergency. For example, when a crime is in progress, someone suspected of a crime is nearby, when there is a danger to life or when violence is being used or threatened.

When reporting ASB please be as specific as you can:

- Which block, property or area did the incident take place in?
- When did the incident take place? Day/time?
- Please take a photo of any evidence and send it to us at: [@estate_managers](https://twitter.com/estate_managers) [@kingston.gov.uk](https://twitter.com/kingston.gov.uk).

What happens next?

A member of the housing management team will be in touch with you about the incident within 10 working days of receiving the report. Sooner, if the issue is high risk.

We work with the Community Safety Team/ police/Estate and Youth Services to share information to agree on a plan of action on how to combat what is going on.

What have we been doing recently to tackle ASB?

- Over the last year, a number of warrants have been executed on the Estate, along with successful court applications for Civil injunctions which relate to a breach of the terms of the tenancy agreement.
- Professional links have been developed with the Metropolitan Police which sees improved collaboration and sharing of information.
- Our Estate Management Team has also been hard at work ensuring that the communal areas on the Estate continue to remain clean.

If you are experiencing high risk ASB, the case will be discussed and checked by our specialist officer, Charlie Aitken, to ensure all possible action is being taken.



View of buildings on the regenerated Estate

Activities for young people

We also wanted to remind you about some of the activities available for young people.

Piper Active Youth Club at Piper Hall

Every Tuesday (6–8 pm), there are a wide range of positive activities for young people aged 11–16 years old at Piper Hall. Activities include:

- Art
- Games
- PS4
- Movies
- Sport
- Music
- Cooking
- Discussion
- AQA awards, an important pathway for young people to receive accreditation for their achievements, regardless of their ability
- Trips and loads more.

A safer Cambridge Road Estate

When it is rebuilt, the new Estate will meet Secured by Design* standards. Secured by Design is a standard for the way in which the design of the new homes and the Estate will be improved to help make you both feel and be safer. The new layout will light up unused or dark areas, and give clear views to public spaces from homes, to help make them safer. Vehicles will be kept away from open spaces and traffic calming will keep vehicle speeds down — helping to keep everyone safe.

*Secured by Design is an initiative approved by the Metropolitan Police proven to reduce crime by up to 87% in new developments.

